

OEC Current



Thanksgiving Holiday Hours

Thursday, November 25th—Closed

Friday, November 26th—Closed

We will return to the office Monday, November, 29th!

SmartHub Outage Reporting—Now Available

Reporting an outage has never been easier with SmartHub! Simply open your app or web browser, login and Report an Outage! We will get notified of your outage and be able to work quickly and efficiently to get your outage restored!

Visit the App Store—Search SmartHub—Download Today!

Auto Pay & Save \$\$

Don't forget that members who sign up for their payments to be processed automatically through bank draft will receive a one-time \$5 bill credit!

Stress Free Payments - Call us today!



Otsego Electric Cooperative
P.O. Box 128,
Hartwick, NY 13348

Office Hours
7:30 – 4:00
Monday – Friday

Phone:
607-293-6622

Pay-by-Phone
1-844-843-6842
After Hours and Outages:
1-866-591-3192

Call Dig|Safely. New York
before you dig at 811 or
1-800-962-7962

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www.otsegoec.coop
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Preparing for Colder Weather

As we know, colder temperatures are on their way to our area! In order to ensure a comfortable home while being efficient there are preparation steps we can all take at our homes and businesses !



- Ensure you inspect your heating system to make sure it is running properly
- Keep your furnace filters clean to ensure efficiency and clean air quality
- Heat registers should not be blocked by furniture or other items
- Check ductwork for leaks and seal if needed
- Check for gaps and seal where necessary in areas such as windows, doors and roofs with caulk or weatherstripping.
- Properly insulate your whole home or business!

Generator Maintenance & Safety

With winter approaching, it is important to take steps to be ready before it is here. Many people have generators in case of a power outage to help power different aspects of their home or even their whole home. While these are great pieces of equipment until we can restore power, especially in bigger storms, it is important that they are properly maintained as well!

Maintenance Tips

- Replace or clean your air filter
- Check the fuel lines and ensure they are clear
- Ensure you have extra oil on hand
- Change the oil in the generator
- Check your spark plugs and replace if needed
- Ensure you have a safe extension cord

Safety Tips for using your Generator

- Before using your generator, ensure you have turned off the main power from your house
- Position the generator at least 15 feet away from your doors and windows to avoid exhaust entering your home
- Keep your generator dry
- Never plug your generator directly into a wall outlet, ; instead plug appliances that you are trying to run directly into the generator
- Make sure the generator is properly grounded
- Turn the generator off to refill with fuel as needed

